

Auxiliary Services Update

May 2019



Loch Shop
Loch's Nest
Dining Services
LakerCard
Vending
SmartPrint
Campus Film Production



Other Auxiliary Units at CSU

- Athletics
- Student Housing
- Parking Services
- University Health Services



All units of Auxiliary Services are fully self-supporting, and our proceeds are invested directly back into Clayton State.

Some examples:

- Student Employment
- Auxiliary renovations
- Loch and Nessie
- Promotional items





Dining Services



Dining Services

Lakeside Dining Hall

The Grind

Da Brix Pizza

Sub Stand

Lakeside Express

Chilaca at Laker Hall

Chick-fil-A Express



Meal Plans

Best option for dining

- Semester plans
- Block plans
 - Commuter plans
 - Faculty/Staff plans



To-Go Options

Two options:

- Reusable Container-\$7.00
- Biodegradable Container-\$.50

Meal Swipe up to 1.5 lbs of food
Over 1.5 lbs, \$.31 per ounce



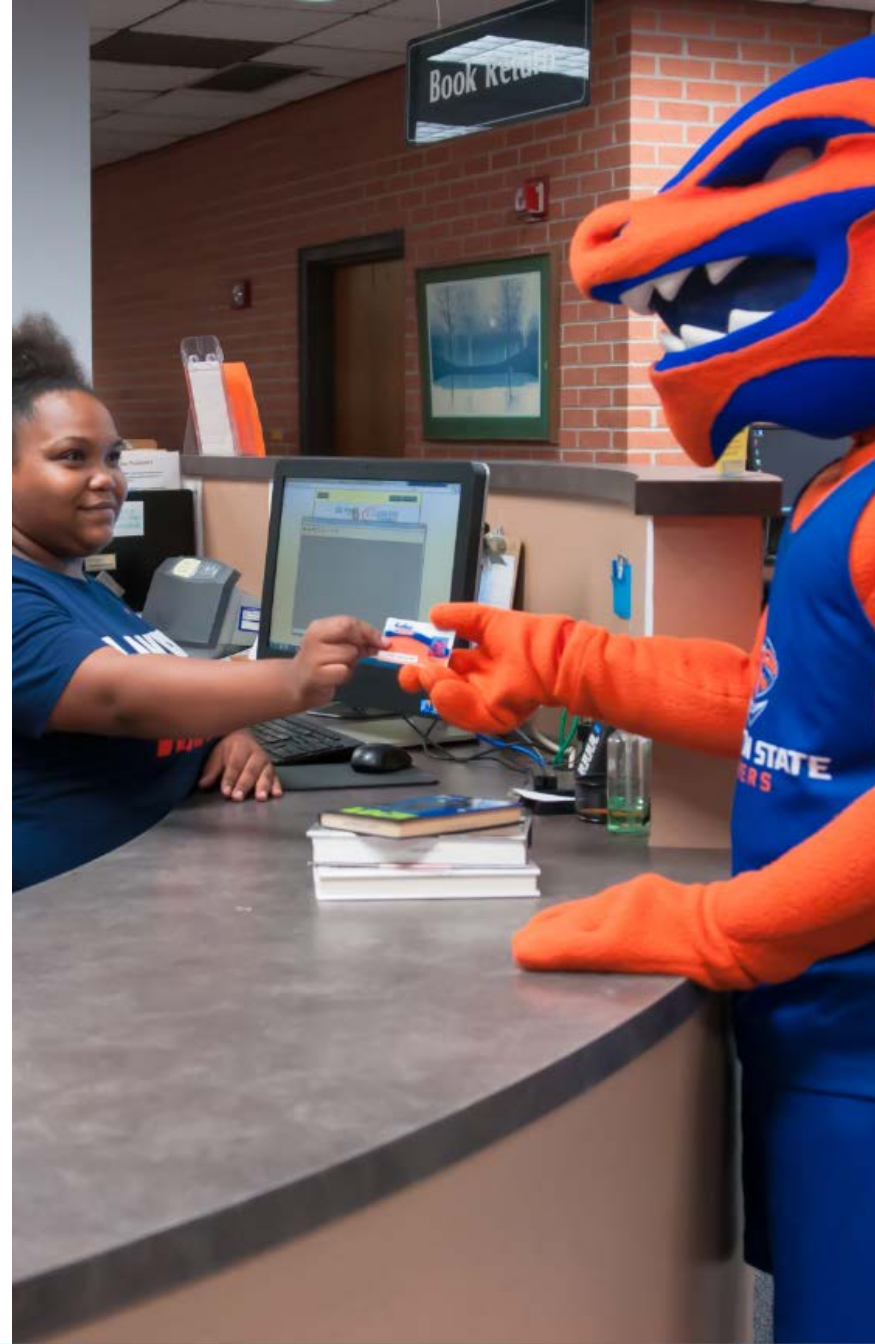
Dining updates

- Meal plan sales increased by ?%
- Dining Dollar refunds to students





LakerCard



One office, many tasks

- Photos and card issuance
- LakerBucks
- Meal Plan sales and support
- Point of Sale support
- BankMobile support (student refunds)
- SmartPrint, Copy, and Vending support
- GoGreen support
- Faxing, Stamps, and Envelopes
- Sr. Class Tassel sales



Atrium

WHAT'S
NEW?

- Wireless readers
- Enhanced reporting
- Cloud-based/hosted
- Save \$90k over five years – license fees
- LakerBucks return to vending





Loch Shop



Barnes & Noble College

Purpose Statement:

- An **unwavering commitment** to understanding our customers.
- **Empowering** the academic experience to achieve greater success in and out of the classroom.
- Rising above the transaction to be a **complete support** system.
- Creating **vibrant social** and **academic hubs** that are customized to every campus.
- Establishing the **center of campus life** and creating customers for life.



Barnes & Noble College

What you need to know...

- We will still be the Loch Shop!
- Big Sale Starting May 13th
- Store Closes June 10th
- Store Reopens June 17th
- Continue to send in fall adoptions



What's Next?

- Salad Bar Renovation
- Relocate LakerCard Center to Loch Shop
- Renovate Dining Hall seating area
- Order kiosks for UC Commons
- Renovate Loch Shop



Did you know?

- **15% CSU employee discount** in the Loch Shop and Loch's Nest (excludes textbooks, computer/tech, food & beverage, sale & clearance) **will still apply**
- **Free meal** at the Lakeside Dining Hall for all new CSU employees
- **Opt-in email list** for Auxiliary Services promotions, such as Plus 1 meal plan promo and Loch Shop special sales
- **Vending Machines** accept credit cards AND LakerBucks

Questions?

