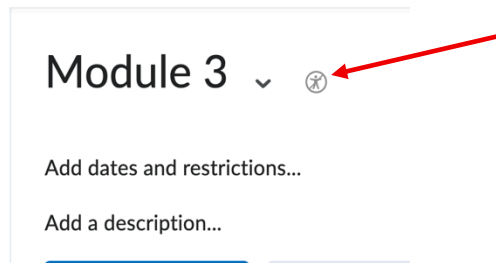
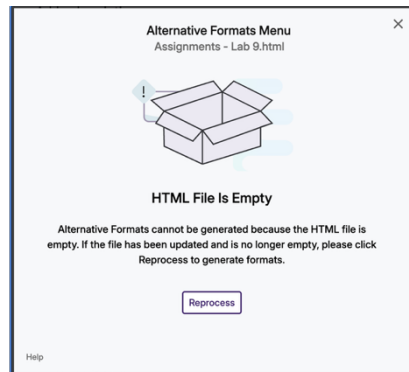


What to do if D2L Content Shows a Gray Circle with Yuja Panorama

1. If you see a gray circle from Yuja Panorama presented in your D2L content, click the circle.



2. The next screen will be presented. Click the button that says Reprocess.



3. If you are returned to this same screen instead of being shown the Alternative Formats screen, the message is telling you that the HTML file is empty which means it has not been able to find a description for your content.
4. Go back to your content and give your HTML file a description. Once the description is added, Panorama will reprocess the file. You can then click on the new circle and view the Alternative Formats menu.

